

Terms & Conditions of the Usage of the Website

Thank you for using The Lamp Factory website. If you continue to use this website you are agreeing to be bound by the following terms and conditions of use, which together with our privacy policy, and/or any other notices given on this site.

“The Lamp Factory”, refers to the owner of the website and the term “you” refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

The content of the pages of this website is for your general information and use only. The Lamp Factory reserves the right to discontinue, replace or modify products, data, images and any/all other content displayed on this website. It is subject to change without notice.

Due to the nature of the conversion process, product colours represented on this site are indications only and may vary from the actual product.

Neither, The Lamp Factory or any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.

The Lamp Factory accepts no liability of whatsoever nature for any loss, damage or expense resulting, directly or indirectly, from the access and use of this website - <http://www.lampfactory.co.za/>

This website contains material which belongs to The Lamp. This material includes, but is not limited to, the design, layout, look & feel and graphics, and product images. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions. Also contact us should you have any enquiries email: sales@lampfactory.co.za

All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.

Unauthorised use of this website, and/or any of its content whatsoever, may give rise to a claim for damages and/or be a criminal offence.

From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

Prices, are quoted from The Lamp Factory website, and are quoted for fittings/fixture alone and do not include accessories/spares unless otherwise specified. Prices are subject to change without notice.

You may not create a link to this website from another website or document without The Lamp Factory prior written consent. Email sales@lampfactory.co.za for consent.

Your use of lampfactory.co.za and any dispute arising out of such use of the website is subject to the laws of the Republic of South Africa.

As a registered user of this website, the use of this website is subject to the following additional terms of use:

You are required to keep you login details confidential and ensure that the data you download is used for its intended purposes.

Do not give out your login details to anyone

The Lamp Factory will not accept any liability for unauthorised use of your login details, whether arising from the use of this site or not. Radiant accepts no liability of whatsoever nature for any loss, damage or expense resulting, directly or indirectly, from the access and use of facilities offered to registered users on this website

Please contact The Lamp Factory (sales@lampfactory.co.za) if you suspect if you have any queries, concerns, or login problems

As above, Radiant does not provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

SOCIAL MEDIA POLICY

The Lamp Factory operates various social media communities on various social media platforms and are glad to have you as a community member. We encourage you to publish content and interact with us and other community members through our communities.

We would like to ensure a positive experience for everyone and therefore we need a few rules for everyone. Please take a moment to read this policy and keep our rules in mind whenever you publish content to or do anything else on our social media communities.

The purpose of this policy is to ensure that engaging with us and other community members on our social media communities is a positive experience for you and other community members.

This policy applies to your use of any social media. Social media is a broad term that covers any existing or future digital tool or other kind of technology that allows one person to publish the same message to many people in a public or semi-public forum at the same time using the Internet or a similar communications network.

Our social media communities are spaces for you to discuss topics relevant to our business, for us to communicate with you about our goods and services, and for us to connect you to our official website.

MODERATION

We may edit or remove anything that you publish to our social media communities that is inconsistent with this policy, including anything irrelevant and any conduct, content, or promotional competition related content that is prohibited by this policy. We may moderate any of the following things as described above among others:

- Anything that is not relevant to a social media community or the conversation in question;
- Anything that results from prohibited conduct, including discrimination, hate speech, harassment, or trolling;
- Prohibited content, including content that is illegal, harmful, offensive, or impermissible; or
- Prohibited promotional competition related content, including unjustified outcries, discriminatory objections, or prohibited discussions.

MARKETING AND PROCESSING OF PERSONAL INFORMATION CONSENT

The processing of your personal information (including your name, surname, id number, telephone number, transactional information and any other information which may be required in terms of the Financial Intelligence Centre Act, 2002, (“FICA”) or any other law (“Personal Information”) by The Lamp Factory, any of their operators, commercial, agents and sub-contractors on the condition that they will keep your Personal Information confidential and will only use your Personal Information for the purposes of providing information about products and services to you and to comply with legal and regulatory obligations;

The retention of your Personal Information indefinitely, unless you object, in which case we will retain such information only for as long as legally permitted;

The use of your Personal Information to send you information about products, services and special offers offered by The Lamp Factory that may be of interest to you;

The use of your information for purposes required in terms of law, including FICA;

The provision of your Personal Information in terms of this agreement is voluntary.

Subject to applicable law, you may access the Personal Information we have about you by contacting us or email us on sales@lampfactory.co.za and request that applicable corrections be made.

If you are unhappy about the way we process your personal information, you should contact us on sales@lampfactory.co.za or lampfact@iafricaa.com

If you choose to be excluded from direct marketing campaigns in the future from us, you must advise us by emailing us sales@lampfactory.co.za.